From:	WALKER Sara
Sent:	Wednesday, November 17, 2021 2:29 PM
To:	WALKER Sara
Subject:	Updated patient transfer process is coming!

This message is for all employees on the Salem and Junction City campuses who are involved with patient transfers.

Dear OSH Team,

Several months ago, OSH experienced two sentinel events related to patient falls. Sentinel events are unanticipated events in a hospital setting that result in serious physical or psychological injury to a patient. The hospital is required to perform a root cause analysis for all sentinel events, to identify systems issues which can be improved to reduce the likelihood of such an event occurring again.

In our root cause analyses for these patient falls with injury, we identified a need to improve communication about patients' clinical status and known risks when patients transfer between units.

An interdisciplinary workgroup developed a new process to meet this need. Using Microsoft Teams, we will be able to easily and securely transfer clinical information between treatment providers.

We will implement this new process on Dec. 6.

Workgroup members will soon reach out to members of every IDT and PET, medical clinic practitioners, discipline chiefs, and some of the Admissions/Transfer office staff to begin scheduling Teams-based training sessions**. Dates for the sessions are Nov. 30 and Dec. 1**.

We will share more details with you as we approach the Dec. 6 go-live date. Until then, please email me with any questions.

Thanks!

Sara

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"Opportunity is missed by most people because it is dressed in overalls and looks like work."
- *Thomas Edison*